HOTWAX COMMERCE

Manage brokering in HotWax OMS

HotWax Commerce provides various ways for retailers to control how orders are brokered to stores and warehouse.

SAFETY STOCK

Safety stock, also known as minimum stock, is useful to make sure that facility level inventory discrepancies are handled during brokering. Safety stock also allow retailers to control how much inventory should be reserved for walk in customers at stores, or how many units they want to set aside as replacement for defective stock.

FACILITY ORDER LIMIT

Order limits help retailers balance workload across a whole network of fulfillment locations. Retailers can use order capacity limits to control shipping orders that throughput to smaller stores that don't have the workforce or high foot traffic stores where staff doesn't have the time to ship out high volumes of orders everyday.

PRODUCT AND FACILITY FULFILLMENT RULES

Shipping and BOPIS settings at a facility and product level allows retailers to granularly control routing and fulfillment settings. When launching new products retailers may want to disable pickup and fulfillment for them at flagship stores to make sure inventory isn't depleted by eCommerce sales. Other retailers may want to ship out special products from their in house team while the rest of their catalog is shipped out by a 3PL provider.

ONLINE INVENTORY

The online facility group lets retailers pick and choose which stores and warehouses publish their inventory for online sales. Retailers often times don't want to sell inventory online from all of their locations. Excluding a facility from the online group allows retailers to withhold their inventory from sales but still use that location for fulfillment for oversold products that are out of stock at a primary warehouses.